

<b>Report to:</b>	<b>HEALTH AND WELLBEING BOARD</b>
<b>Date:</b>	28 June 2018
<b>Executive Member / Reporting Officer:</b>	Jess Williams, Programme Director, Care Together and Interim Director of Commissioning, Tameside and Glossop Liz Windsor-Welch, Chief Executive, Action Together
<b>Subject:</b>	<b>TAMESIDE VCFSE AND PUBLIC-SECTOR PARTNERS – OUR PACT TO A BETTER FUTURE FOR TAMESIDE</b>
<b>Report Summary:</b>	<p>This report details the final version of the PACT agreement set out in section 5. The new PACT agreement was formerly known as the “Compact”. The PACT outlines a new working relationship between the communities and the voluntary, community, faith and social enterprise sectors (VCFSE) with public sector services. This paper provides a background to the GM context and how we have worked together locally, with Health and Wellbeing Board providing oversight. The PACT agreement consists of 3 core principles and 9 commitments. It is based on the principles of equal partnership and co-production which has implications on how we conduct our everyday work with the VCFSE, especially in the areas of commissioning, contracting and strategic /policy development. There are no immediate policy implications but as the work progresses with the Health and Wellbeing Board’s approval there is likely to be an impact on approaches to:</p> <ul style="list-style-type: none"> <li>• Citizen and Patient engagement</li> <li>• VCFSE involvement in commissioning strategies and plans</li> <li>• Sustainability and investment strategies</li> </ul>
<b>Recommendations:</b>	<p>The Health and Wellbeing Board are requested to:</p> <ol style="list-style-type: none"> <li>1. Agree and sign off the PACT agreement.</li> <li>2. Agree that the PACT Leadership Group, with Health and Wellbeing Board’s oversight, will continue to have a role in providing system assurance that the new relationship is being honoured; and we are experiencing the benefits of parity between the sectors with an annual report.</li> <li>3. Advise on the promotion and implementation of the PACT agreement. Named officers are sought from each Health Wellbeing Board partner agency.</li> </ol>
<b>Links to Health and Wellbeing Strategy:</b>	This work will support listening to citizen voices; building healthier and more resilient communities; promote health and wellbeing enabling self-care of the individual and enabling communities to be supportive of each other.
<b>Policy Implications:</b>	This paper proposes a reporting relationship to Health and Wellbeing Board for the PACT Leadership Group and its work programme.

**Financial Implications:  
(Authorised by the Section 151  
Officer)**

There are no direct financial implications arising from this report.

**Legal Implications:  
(Authorised by the Borough  
Solicitor)**

Achieving this 'new relationship' will require clear leadership, governance and accountability. It would be helpful to set out expectations in a MOU.

**Risk Management:**

There are no risks associated with this report.

**Access to Information:**

The background papers relating to this report can be inspected by contacting Anna Moloney



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## **1. DOCUMENT PURPOSE**

- 1.1 This report details the final version of the PACT agreement set out in section 5 below. The PACT is a partnership agreement between the communities and the voluntary, community, faith and social enterprise sectors (VCFSE) with statutory services. The PACT document is comprised of 3 principles and 9 commitments. The partnership agreement was formerly known as the “Compact” and previous reports on progress have been submitted to the Health and Wellbeing Board for oversight.

## **2. BACKGROUND**

- 2.1 Two key agreements are in place between the voluntary and statutory sectors across Greater Manchester.

- The Memorandum of Understanding between GM Health and Social Care Partnership and the VCFSE. It runs for 5 years until April 2021 and underpins the partnership between the sectors; recognising that transformational programmes are dependent on the VCFSE organisations given their critical role in supporting people to self-care and look after each other collectively.
- The GM Combined Authority Accord: This is a 5 year agreement between the GM Mayor and Greater Manchester Combined Authority (GMCA) that began on 27th November 2017. It is a living document which will be reviewed annually.

The two agreements form the basis of a framework for new ways of working but in each locality there remains a need to demonstrate how this plays out in practice.

- 2.2 The September 2017 Health and Wellbeing Board endorsed recommendations to establish a new and progressive way of working between statutory organisations and the VCFSE with senior staff to participate in the development of “principles” detailing our commitments to this process. A senior leadership group was established from key agencies across the system from Action Together, VCFSE organisations, Strategic Commission, TMBC and ICFT.
- 2.3 The PACT Leadership Group reviewed the old “Compact” and expressed a desire to move away from using this language with a view to a more dynamic and living framework involving active participation from the sectors. It was cognisant of the conclusions from the State of the Sector report that highlighted the need for sustained and coordinated leadership to ensure continued support for and partnership with, Tameside’s voluntary, community, faith and social enterprise sector. The PACT is based on the principles of equal partnership and co-production.

## **3. GOVERNANCE**

- 3.1 We envisage that the PACT Leadership Group will continue to have a role in providing system assurance that the new relationship is being honoured; and we are experiencing the benefits of parity between the sectors with an annual report. Commitment 2b below reinforces this point across partners where it asks that evidence and experiences (from VCFSE and public agencies) is gathered annually where the VCFSE has influenced decision making and policy setting to be recorded in annual reports where appropriate.

## **4. COMMUNICATION**

- 4.1 The PACT Leadership Group recommends that the agreement requires promoting widely across the workforce to raise awareness. Staff working in commissioning, contracting,

policy and strategic development will have a pivotal role in the adoption of the PACT's 3 Principles and 9 Commitments.

## **5. THE PACT AGREEMENT: OUR PACT TO A BETTER FUTURE FOR TAMESIDE**

- 5.1 This agreement is between Tameside's Voluntary, Community, Faith and Social Enterprise Sector VCFSE<sup>1</sup> and Tameside's public-sector agencies that hold seats across Tameside Partnership<sup>2</sup>. We are all committed to Tameside and improving the life chances of the people that live here. We care deeply about their future, especially focussing on those people that face additional challenge, inequalities, and lack of opportunity. Tameside is a place to be proud of, a place where there is a commitment to striving for better. We all want to build on the strong foundations, within neighbourhoods and within communities of geography and identity in Tameside and recognise that there is enormous potential for us to harness.
- 5.2 We want to be ambitious, we want the spirit of the people of Tameside to be with us on this change to ensure we take bold steps forward in the way we work together and achieve better outcomes as a result. This commitment should be visible, a living pledge to our promise to working together differently. Something to remind each other of, to be used as a guide and as an indication of the steps forward we take together and the shared ambitions we have.
- 5.3 **PACT Principle 1 – Hear diverse local voices more directly and more often**  
We want local people to have a meaningful opportunity to be involved in decision making and local priority setting. In Tameside we want to embed ways to capture the voices of local people in decision making processes and co-design solutions. VCFSE groups are good at listening to, gathering insight from, and working to strengthen the voices of local people, with a particular focus on social inclusion. We are committed to working together to create the environment, support, and recognition for a range of diverse local voices in decision making.
- 5.4 **PACT Commitments**  
(1a) The Partnership are required to demonstrate that engagement is carried out at the earliest possible point in the future planning of services and commissioning cycles.  
(1b) Evidence will show that feedback is listened to and diverse voices from across Tameside are actively shaping services and local policy.  
(1c) There is a strong Partnership link between the Partnership Engagement Network and Voluntary Sector Influencing Group and wider VCFSE.
- 5.5 **PACT Principle 2 – An equal partnership built on trust**  
Tameside embraces creativity and difference and we want this to be reflected across our ways of working and partnership structures. We know that VCFSE organisations and Public-Sector Partners bring different strengths to the Borough and that we must harness all our assets to fully realise our shared potential. Relationships built on openness, honesty and integrity will be the key to our success and we must find more opportunities to have open dialogue with brave, respectful and professional communication across the full spread of governance and operational partnerships. We know there are barriers in our way sometimes, but we are committed to finding ways for genuine partnership working where

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<sup>1</sup> VCFSE -we mean voluntary organisations, community groups, the community work of faith groups, and those social enterprises where there is a wider accountability to the public via a board of trustees or a membership and all profits will be reinvested in their social purpose.

<sup>2</sup> Tameside public sector partners include; Tameside and Glossop Clinical Commissioning Group, Tameside and Glossop Integrated Care Foundation Trust, Action Together, Active Tameside, Tameside Children's Safeguarding Board, Tameside Adult Safeguarding Partnership Board, Greater Manchester Police, Greater Manchester Fire and Rescue Service, Jigsaw Homes Group Ltd, Department of Work and Pensions, Pennine Care Foundation Trust.

we can re-dress the power imbalances, respectfully challenge each other when needed and come together to achieve our shared ambitions.

#### 5.6 **PACT Commitments**

- (2a) Partnerships include VCFSE representation across all decision making and governance partnerships unless a specific justification is agreed and the right support in place to enable this.
- (2b) Evidence and experiences (from VCFSE and public agencies) gathered annually where VCFSE has influenced decision making and policy setting to be recorded in annual reports where appropriate.
- (2c) Insight gathered and shared on the strength and integrity of the partnerships in place between VCFSE and public agencies

#### 5.7 **PACT Principle 3 – Investment that matches the vision**

The VCFSE in Tameside brings significant investment into the Borough<sup>3</sup> both through their ability to lever in gifts in kind – volunteering and donations, but also through securing grants, contracts and trading. A significant contributor to many VCFSE organisations is the investment and support of public sector agencies, both in kind and in strategic, long term investment. We want Tameside to be a place where this contribution and the role of VCFSE is fully realised, one where being local with deep roots and adding social value into communities is fully acknowledged and where we can truly strengthen and grow the VCFSE's capacity to meet local needs and aspirations.

#### 5.8 **PACT Commitments**

- (3a) Publish the current spend (contracts, grants, and small grants) with the local VCFSE and what the aspiration is, with a plan in place to meet the aspiration.
- (3b) Develop mutually respectful mechanisms in awarding funding (with early communication and timely decisions). Grant fund whenever feasible and with processes that are particularly mindful of what works with small community organisations and social action; and commitment to support with core funding.
- (3c) Implement and monitor best practice on Social Value Frameworks that value local knowledge and track record and maximise investment secured through social value to the VCFSE.

## 6. **RECOMMENDATIONS**

- 6.1 As set out on the front of the report.

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<sup>3</sup> State of Sector 2017 (Action Together) Centre for Regional Economic and Social Research Sheffield Hallam University - Total income in VCFSE in 2014/15 is estimated at £53 million.